



Thompson Nicola Regional District 2015 Annual Report

Thompson-Nicola Regional District
www.tnrd.ca





Ranchland area at Big Bar — Source: TNRD Film Commission Library

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Message from the Chair

The Board of Directors and staff of the Thompson-Nicola Regional District join in wishing you good health, happiness and prosperity in the coming year.

Having completed the first year of the new four-year term of office, your regional Board has worked very well together on matters that affect every corner of our spectacular, diverse region that we all recognize is filled with abundant opportunities. Our staff have cooperated with our constituents in the delivery of a wide range of services in a fair and consistent manner.

During the past year, our Film Commission has successfully attracted an array of productions to the TNRD, ranging from commercials to feature-length films. In virtually all cases, the real star of the show is the unparalleled geography, topography, and diversity of the various areas of our region. With this success, the knowledge and experience of the necessary support personnel has continued to grow along with our reputation amongst those in the film industry that the TNRD is a first-class venue in which to bring a project. We appreciate the volunteers who sit on the Film Commission and who work so well with our Film Commissioner, Victoria Weller, who has nurtured her passion into a dramatic success story for our region.

The value of the TNRD's emergency services department was demonstrated right at home where I live, in Cache Creek. The unprecedented flood event on May 23, 2015, which resulted in widespread water damage throughout the Village, was immediately responded to by capable and experienced senior personnel of the TNRD. They calmly, methodically, and thoroughly assisted, advised and encouraged the community in every aspect of recovery, from what professionals have described as a one-in-200-year event. The gratitude of our entire Village goes out to the TNRD Administration. CAO Sukh Gill and his awesome staff facilitated the very important first steps on the route to recovery for Cache Creek and its citizens. It certainly should be a source of comfort and confidence to all who choose to call the TNRD their home that we have on staff the expertise and knowledge to address any challenge (natural or man-made), assisted by the support of external agencies, that may occur in any part of the region.

Some years ago, the Board made a decision to hold one of their meetings at a location away from the TNRD Building in Kamloops. This gives the Board of Directors an opportunity to visit an area they may not be familiar with, learn about local issues, recognize the value we place on area volunteers by hosting a dinner in their honour, and to support our rural economy. The 2015 event was hosted by the Mountain Resort Municipality of Sun Peaks with Mayor Al Raine proudly showcasing the many facets of the gem that

this community has become. We were honoured to be joined by Al's wife, Senator Nancy Greene Raine, who was kind enough to share some thoughts about her role in government. The 2016 Out-of-Town Board Meeting and Volunteer Appreciation Dinner is scheduled to take place in Merritt, and I'm very much looking forward to learning more about that community this year.

Communication and consultation became a prominent theme for the way we conducted TNRD business in 2015. The Board created a formal Communications Policy to ensure our values around consultation and communication with the public, staff, and fellow Board members were understood by all. Communications and engagement opportunities continue to remain a focal point at the TNRD, with 68 public consultation activities occurring in 2015 alone—an average of more than one per week! In the past year we heard from the public on a number of issues, with biosolids being one of the most complex. The Board certainly did our best to listen and respond to the wishes of the people. The TNRD passed Bylaw 2516, which in essence limits the sale or export of agricultural compost, such as processed manure, food waste, or biosolids, from an agricultural operation. Although the TNRD cannot prohibit farmers from importing organics such as biosolids for application on their land, the bylaw passed by the TNRD Board deals with the exporting or commercial sale of compost that is processed or produced on a farm. We heard from the public that they do not want the TNRD to become a production site for commercial compost through the use of biosolids—our Board did what we could to address the requests of the public.

As Chair of the TNRD Board, it is important to me that the member municipalities and First Nations bands of the TNRD also receive communication and have an opportunity to provide feedback and input. CAO Gill and I met with the councils of Barriere and Ashcroft and provided a presentation and opportunity for dialogue as to what services the TNRD provides in their areas and in their municipalities. Intentionally speaking with our member municipalities was a great way to learn how we can better work collaboratively to improve the quality of life for our shared residents, and maintain the positive working relationships we have with our fellow local government elected officials. The TNRD hosted the 2015 Community to Community forum in Clearwater with the Simpcw First Nation in January. CAO Gill and I also met with the Tkemlups te Secwepemc Chief and Council in August. We are always grateful for opportunities to meet with our First Nations neighbours to discuss topics of mutual interest and opportunities to collaborate.

As always, our Board works hard to bring the issues of our constituents to the attention of our senior government partners. We met with the Minister of Transportation and the Minister of Forests, Lands and Natural Resource Operations regarding the issue of invasive plants along highways and secondary roads adjacent to agricultural properties in the TNRD. We also met with the Minister of Agriculture requesting the reinstatement of the Grasshopper Control Act, which was repealed in 1998. We look forward to receiving presentations from our local MLAs to the TNRD Board in 2016, and also attending UBCM once again to work with senior levels of government to protect and enhance the well-being of our region.

The upcoming year is sure to bring more opportunities and new challenges to the TNRD and our Regional Board. I look forward to hearing more from our residents and working with my fellow Directors and the team of staff as we work together to continually enhance our customer service in the TNRD region.

Here's to a great 2016!

John Ranta



Eleanor Lake located in Blue River — Source: TNRD Film Commission Library

Message from the CAO

Thank you to each staff member and Board Director who made the TNRD a great place for all our constituents in 2015. This past year has certainly been an exciting and productive one. The new TNRD Board worked through the first year of its four-year term, with staff supporting and assisting them along the way. I believe the TNRD grew stronger this past year, as did our relationship with the public. I am proud of the numerous projects that were initiated and the many initiatives which were also completed.

The cornerstone of our success continues to be the hard working people we have on staff at the TNRD who appreciate the value of teamwork. One example of our strong teamwork is the three-year agreement negotiations that commenced between the TNRD and the BCGEU negotiating teams. I truly appreciate the cooperative attitude of all involved. The Library Workflow Analysis that took place throughout the past year was conducted with the goal of making the library system more cost and time efficient. Working together, we have found numerous ways to improve our biggest department. I look forward to the creative and innovative approaches staff will take in 2016 to implement the improvements that have been identified for the library system. Another important initiative that was continued last year was the annual Regional Education Session. At the Regional Education Sessions management staff from the TNRD and all our member municipalities were invited to attend to discuss topics of shared interest and look for opportunities for collaboration. I am already looking forward to our 2016 session!

Serving the public with excellent customer service continues to be the underlying priority of everything we do here at the TNRD. Communication with the public has always been highly valued at the TNRD; in 2015 the Board created a Communications Policy to enshrine our commitment to the public in this area. TNRD staff are working harder than ever to ensure that the appropriate public consultation and communication is occurring for projects and service operations. I am proud to report that 68 public consultation and communications activities occurred in 2015 – from surveys, public meetings, and budget consultation sessions, we created opportunities to hear more from TNRD's residents. In a specific effort to dialogue with our First Nations neighbours, the TNRD hosted a 2015 Community to Community (C2C) Forum in Clearwater. At the C2C forum Simpcw First Nation, a number of municipal representatives, and TNRD staff and elected officials met to discuss topics of mutual interest.

There were a number of significant projects undertaken by the TNRD in 2015. Construction continued for the Clinical Services Building. Funding was initiated for the Patient Care Tower, the second phase of development at Royal Inland Hospital. Both of these projects will significantly improve the quality of service provided by Interior Health Authority to residents of the TNRD, and the Thompson Regional Hospital District has played an important role in ensuring these projects have come to fruition.

Two long-term planning initiatives were also undertaken in 2015—the Business Continuity Plan and an Asset Management Plan. Developing the Business Continuity Plan is helping identify where our strengths and weaknesses would be in the event of a crisis or the inability to use our Victoria Street office building. With service to the public as our number 1 priority, we want to ensure that even in a time of crisis, the TNRD can still provide exceptional customer service. Beginning the Asset Management Planning process has proven interesting, as the TNRD owns a number of utility systems, Eco-Depots, and other infrastructure that all requires maintenance and eventual replacement. Looking ahead to replacement costs and timelines will help us guide the Board in making decisions that are most financially responsible for the region.

I'm looking forward to working closely with Board Directors and staff in 2016. This is an exciting time of change and development for our organization and I anticipate that the year ahead will be full of both challenges and opportunities. Again, I would like to thank all staff and Board Directors for a great 2015 and here's to making 2016 fantastic as well!

Sukh Gill

Chief Administrative Officer



BACK ROW (left to right): Donovan Cavers, Sally Watson, Steven Rice, Carol Schaffer, Jessa Lightfoot, Tina Lange, Jim Rivett and Dieter Dudy

MIDDLE ROW (left to right): Herb Graham, Jack Jeyes, Willow Macdonald, Rick Berrigan, Mel Rothenburger, Randy Murray, Ken Kjenstad, Virginia Smith, Bill Kershaw, Marg Spina, Al Raine and Robin Smith

FRONT ROW (left to right): Neil Menard, Ken Gillis, Ronaye Elliott (Vice-Chair), John Ranta (Chair), Ken Christian, and Patricia Wallace

2016 Committee List

Chair Appointed Committees

Air Quality Stakeholder (Lower Nicola/Merritt area) – External



"N" (BEAUTIFUL NICOLA VALLEY – SOUTH)
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"M" (BEAUTIFUL NICOLA VALLEY – NORTH)
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Audit – Standing



"B" (THOMPSON HEADWATERS)
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SUN PEAKS
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KAMLOOPS
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Economic Development, Tourism and Regional Parks - Standing



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"B" (THOMPSON HEADWATERS)
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"E" (BONAPARTE PLATEAU)
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"J" (COPPER DESERT COUNTRY)
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Fraser Basin Council – External



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Policy Review – Standing



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Regional Solid Waste Management – Standing



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Utility Systems – Standing



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Board Appointed Committees

Film Commission – Standing



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Invasive Plant – Standing



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CHAIR: John Ranta
CACHE CREEK
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Municipal Finance Authority – External

Municipal Insurance Association – External



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KAMLOOPS
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CHASE
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Shuswap Watershed Council (SWC) – External

Southern Interior Beetle Action Coalition – External



"O" (LOWER NORTH THOMPSON)
Bill Kershaw
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"E" (BONAPARTE PLATEAU)
Sally Watson
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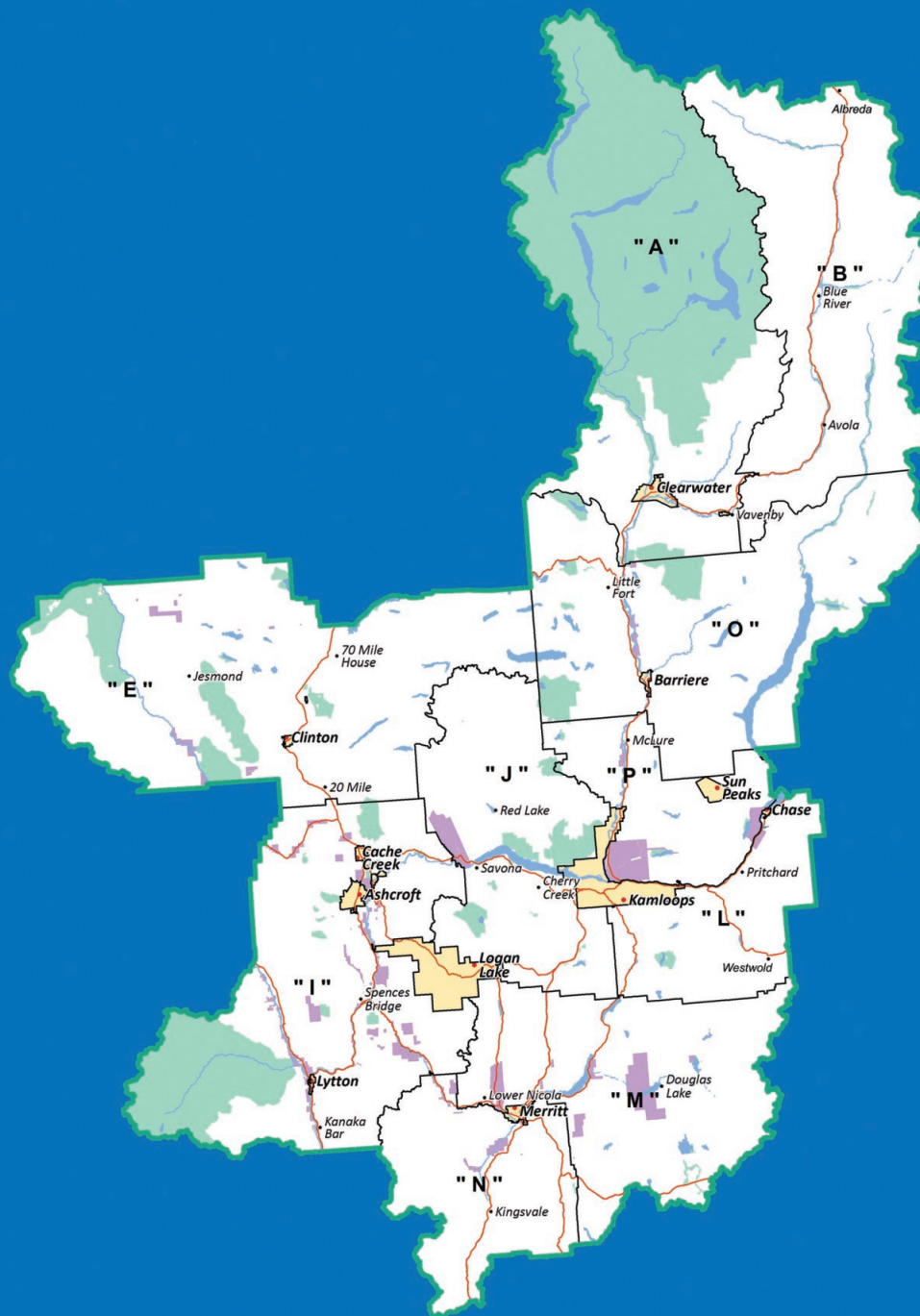
- Standing: Permanent in nature. Usually established by bylaw. Appointments made by Board Chair unless legislation or bylaw states otherwise.
- Select: Task-oriented. Usually established by resolution of the Board of Directors. Appointments made by the Board of Directors.
- Service: Established by bylaw. Appointments made by Board Chair on recommendation of the Electoral Area Director. Service Committees usually act as an advisory group, providing advice to the Electoral Area Director and TNRD staff with respect to specific services.

Electoral Areas

Legend

- A Electoral Area "A" (Wells Gray Country)
- B Electoral Area "B" (Thompson Headwaters)
- E Electoral Area "E" (Bonaparte Plateau)
- I Electoral Area "I" (Blue Sky Country)
- J Electoral Area "J" (Copper Desert Country)
- L Electoral Area "L" (Grasslands)
- M Electoral Area "M" (Beautiful Nicola Valley – North)
- N Electoral Area "N" (Beautiful Nicola Valley – South)
- O Electoral Area "O" (Lower North Thompson)
- P Electoral Area "P" (Rivers and the Peaks)

- Thompson-Nicola Regional District
- Electoral & Municipal Boundary
- Municipality
- First Nations Reserve
- Parks & Protected Areas of BC
- Water Body
- Highway





Stump Lake Homestead — Source: TNRD Film Commission Library

TNRD Strategic Plan

2015-2018 Overview of Priorities



Focus on Communication

- Learn more about our stakeholders and how they wish to be communicated with
- Provide information about the services we provide and related costs
- Ensure communication opportunities exist for items that affect stakeholders



Focus on Excellence in Governance & Management

- Regionally focused board decision-making
- Continue to strive to be an employer of choice
- Actively track our assets and plan for the financial impacts of repair and replacements
- Foster our relations with stakeholders inclusive of first nations, member municipalities, neighbouring rds, senior levels of government
- Develop business continuity plan



Focus on Providing Services that Increase Value to our Ratepayers

- Continue to improve customer service and understanding
- Ensure that services are being delivered in an efficient and cost effective fashion
- Continue our focus on regional solid waste management
- Focus on community and public safety •provide safe, reliable drinking water for our utility services



Actively Promote Economic Growth in the Region

- Create an environment that is attractive to existing and new businesses
- Continue to leverage the impact of the film commission



Advocate on Key Issues Impacting our Region

- Actively engage to improve health care delivery in the region
- Continue to leverage advocacy avenues to further TNRD's regional interests



Sun Peaks Ski Resort — Source: TNRD Film Commission Library



2015 Annual Report

Focus on Communication

Creation of Communication Policy

As approved by the TNRD Board of Directors, a Communications Ad Hoc Committee was initiated as a result of discussions at the TNRD Board Strategic Planning Session in February 2015. From the committee's meetings it was decided that a comprehensive Communications Policy was needed for the organization.

The policy provides direction to the TNRD Board and employees around effective communication for the TNRD. It also clarifies that the TNRD will seek direct feedback from audiences during specific communications activities in order to continually improve communication practices.

Public Consultation Activities

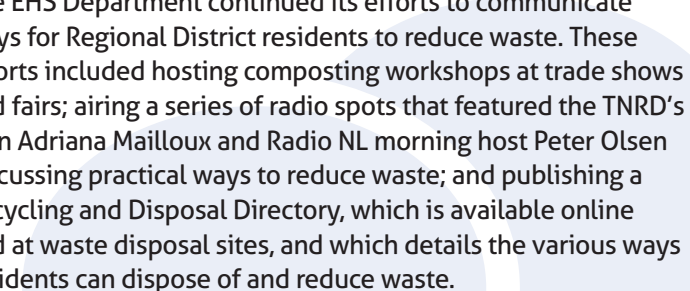
As part of general push for a greater focus on communications, the TNRD has made a point of hosting more public meetings in communities where new services, changes to service or cancellation of services will be taking place. For 2015, 68 public consultations took place, increasing opportunities to connect with residents of the Regional District, receive feedback and provide information. All of these activities are compiled, along with other communications activities, and presented to the board on a monthly basis.

TNRD Website Redesign

The new look of the website includes a less-cluttered, more visually pleasing homepage as well as landing pages, featuring newly commissioned photography from the Thompson-Nicola Film Commission. The new look website is also better organized and places an emphasis on users being able to find what they want with less than three "clicks." This process is helped by placing Quick Links on the homepage that match the most sought-after content on the website.

Environmental Services Outreach Efforts

The EHS Department continued its efforts to communicate ways for Regional District residents to reduce waste. These efforts included hosting composting workshops at trade shows and fairs; airing a series of radio spots that featured the TNRD's own Adriana Mailloux and Radio NL morning host Peter Olsen discussing practical ways to reduce waste; and publishing a Recycling and Disposal Directory, which is available online and at waste disposal sites, and which details the various ways residents can dispose of and reduce waste.





Chase Clock — Source: TNRD Film Commission Library

2015 Annual Report

Focus on Excellence in Governance & Management

Regionally Focused Board Decision-Making

Regional Growth Strategy Monitoring Report

The TNRD's very first Regional Growth Strategy Monitoring Report was published in 2015. The report is a review of 10 distinct indicators, some of which the TNRD has greater influence through direct decision making, e.g., agriculture protection or waste diversion, to those that impact our future but are a longer arm's length from local government, especially a regional district, to influence, e.g. composite health or environmental health. The RGS promotes human settlement



that is socially, economically and responsible and that makes efficient use of public facilities, services, land, and other critical resources.

Foster our Relations with Stakeholders, Inclusive of First Nations, Member Municipalities, Neighbouring Regional Districts and Senior Levels of Government

Agate Bay Washrooms and Boat Launch

A partnership with the Ministry of Transportation and Infrastructure (MOTI) and Argo Road Maintenance (Argo) provided the necessary funding to build a public washroom and permanent boat launch at

Agate Bay (also known as Squaam Bay) on Adams Lake. Up to \$46,000 in funding was secured for this project in 2015, and MOTI and Argo committed in-kind labour and materials.

The public washroom and boat launch will ensure that this recreational area will remain a key tourist draw for the region and it addresses local residents' health concerns.

Funding for Art Holder Arena (Chase)

The Village of Chase Art Holding Arena received important upgrades with funding coming from two different TNRD Electoral Areas, a Columbia-Shuswap Regional District Electoral Area, and the Village of Chase. The arena upgrades included things such as better lighting, sound system, water pumps, penalty box and scoreboard, for this much-used recreational centre which is home to a KIJHL hockey team, the Chase Heat.

Electoral Area "P" (Rivers and the Peaks) contributed \$15,000 by way of Federal Gas Tax Funding, and Electoral Area "L" (Grasslands) pitched in \$30,000, which also came from Federal Gas Tax Funding. The remaining funds for the project came from the Village of Chase and the Columbia-Shuswap Regional District Electoral Area "F".

Savona Boat Launch

The newly constructed Savona Boat Launch and Park Dock was another successful partnership between the TNRD and a local community association. This project was made possible thanks to a contribution of \$170,000 through the federal Gas Tax Fund, \$35,729 from the Thompson-Nicola Regional District and \$13,000 from the Savona Community Association. The total cost of the project was \$218,729.



The boat launch is one of a limited number of public boat accesses to Kamloops Lake. Tourism is a major economic driver in Savona and the new dock and boat launch are vital components in maintaining the community's economy and links to the region.

Assisted Cache Creek Emergency Operations Centre

TNRD staff helped co-ordinate emergency services with Village of Cache Creek Emergency Operations Centre staff after an intense, localized storm caused a debris flow that damaged and destroyed houses and infrastructure in Cache Creek. An Evacuation Alert from the Village of Cache Creek was issued for 13 properties that had potential to threaten life and safety. Also, an Evacuation Order was issued for 6 properties that had imminent threat to life and safety.





2015 Annual Report

Focus on Providing Services that Increase Value to our Ratepayers

Continue to Improve Customer Service and Understanding

Bylaw Adjudication a New Way to Dispute Violations

The TNRD began implementing a new system for disputing bylaw violations, such as Building, Noise offenses and Property Maintenance violations, called the Bylaw Notice Dispute Adjudication System (BNDAS). Regulated by Notice Enforcement Bylaw No. 2500, 2015, it replaces the former Municipal Ticketing Information (MTI) system, allowing bylaw ticket disputes to go through an independent adjudicator, rather than through the Provincial Court system.

The system is established under the Local Government Bylaw Notice Enforcement Act and is intended to resolve disputes in a simple, cost-effective manner. The new system will improve efficiency in the areas of dispute resolution and fine collection by delivering a streamlined process to the public.

TV Rebroadcasting Shut Down

After surveying residents in Area "A", "O" and "P", and finding that few people used the TNRD TV Rebroadcast Services in those areas, the Board of Directors resolved to discontinue TNRD TV Rebroadcast effective Jan. 1, 2015. This discontinuation of a redundant service will provide tax savings to the communities who no longer use the service.

Noxious Weed Control Bylaw

In response to the reluctance or refusal of some property owners to control invasive plants on their property, the Board passed Bylaw 2529, which gives a TNRD weed control officer the power to inspect properties for invasive plants on a complaint-driven basis and to issue written notice to the property owners to control those plants.

The bylaw, which bolsters existing provincial legislation, is intended to be used as a last resort option to control invasive plants on property of private landowners unwilling to address the problem. Education and promotion of the TNRD programs will be considered first and the bylaw would only be applicable to fee simple lands.

Completion of GIS Mapping of all Utility Systems

The Utilities Department completed an electronic GIS mapping and inventory project, with the help from the Job Creation Partnership (JCP) program, to map most of the TNRD's water and sewer systems. This information will assist in managing and identifying future infrastructure upgrade projects, and make it quicker and easier to respond to emergencies.

Library Strategic Plan Finalized

After 23 public meetings and gathering feedback from 2,400 residents, the Library Strategic Plan was created. The four following strategic directions resulted from the plan:

1. Connect more residents with the unique benefits the library has to offer through partnerships and marketing initiatives.
2. Strengthen the community with lifelong learning opportunities.
3. Serve the community to discover, connect and inspire.
4. Bridge the digital divide in our community with staff expertise and technology.

Continue our Focus on Regional Solid Waste Management

Capital Upgrades to Transfer Stations

Improvements were made to Transfer Stations in Westwold and Logan Lake to make operations safer and smoother, and to create more space for waste-diversion opportunities.

Review of Operating Hours at all Waste Stations

A review of the hours of operation at all solid waste management facilities was completed in 2015 to ensure the TNRD is making best use of finances while striving to maintain a high level of service to residents. Detailed customer count information was collected at each facility over 10 months.

The data collected was analysed and reduced hours of operation were proposed for some sites, while increases in operating hours were proposed for the busiest Eco-Depots. Surveys were then conducted to determine the weekly schedule each facility will operate. The new hours were implemented in October.

Trunk Sales Initiated to Meet Demand for Reuse Programs

A trunk sale is a free outdoor flea market where residents are invited to bring unwanted items and sell them from the back for their vehicle. The first trunk sales organized by the TNRD were held in October in Clearwater and Chase.

The events were prompted by research that looked into existing mechanisms for residents to share unwanted items in their communities to help with waste reduction. It was discovered that while there are many active thrift stores, community garage sales, and flea markets in the region, gaps exist that the TNRD can fill by running events such as trunk sales.

The TNRD has introduced "last chance" in the form of donation bins at TNRD waste management facilities to ensure reusable items get to those in need instead of ending up in the landfill.

Focus on Community and Public Safety

Emergency Operations Centres for Wildfires

The TNRD set up Emergency Operations Centres for three separate wildfire incidents – the Cisco Road Wildfire south of Lytton in June, the Coldstream Creek Wildfire between Ashcroft and Logan Lake in July, and the Adams West Wildfire on the north end of Adams Lake in July. Evacuation Alerts were issued in each of the three wildfires, but no properties were evacuated.

Mosquito Control Service Established for Areas "M" & "N"

As authorized by the Board, a public assent process was conducted by way of the Alternative Approval Process for the establishment of a Nuisance Mosquito Control service within Electoral Areas "M" and "N". The establishment of the service will improve the quality of life for local residents, enhance tourism and recreation, and help reduce the spread of mosquito-borne diseases e.g. West Nile Virus.

Fire Protection for 70 Mile House

The official results from a June 27 referendum indicated that 38 people voted in favour and 24 were against establishing an annual \$30,000 financial contribution for the 70 Mile House fire department. As a result of the successful referendum, the Board adopted Bylaw No. 2518 and the financial contribution will commence in 2016.

Provide Safe, Reliable Drinking Water for our Utility Services

Funding Secured for Savona Reservoir Project

Funding of \$1.12 million from the New Building Canada Fund – Small Communities Fund for the \$1.82-million Savona Community Water System Reservoir project was secured in July. Although some system upgrades have been completed since the system was acquired by the TNRD in 2006, including construction of a new intake, chlorine contact chamber and new low lift pump station, outstanding system deficiencies persist, including the condition of the existing reservoir and low distribution system pressures at the west end of the community. The project is expected to be completed by 2017.

Pritchard Water and Sewer Extension Project

The Pritchard water and sewer extension project was completed in late 2015. The project will connect the Osprey development to the Pritchard community water and sewer systems. The \$184,000 project was completed by Oatway Contracting Ltd, engineered by TRUE Consulting and paid for by the developer.

Consolidation of Water System Regulatory and Management Bylaw Into One Bylaw

In February, the Board passed a new bylaw that repealed the individual regulatory bylaws for each of the 11 water systems and consolidated them into one regulatory bylaw. The new bylaw provides clarification of the intent of several clauses, and provide clearer direction for staff and the public. Changes include clarification of responsibility of costs of repairs and maintenance of infrastructure on private property, and prohibition of property owners from using or tampering with system components.





2015 Annual Report

Actively Promote Economic Growth in the Region

Film Commission Continues to Attract Productions, Generate Economic Activity

The Film Commission had a banner year attracting productions both big and small, bringing economic spinoffs to the businesses throughout the region. All told, 17 projects filmed in the region, including the X-Files TV movie, the Irish production Tomato Red, and the TV series Penny Dreadful. The productions spent 51 days filming in the Regional District, generating approximately \$2 million in economic growth.



X-Files — Source: TNRD Film Commission Library

Film Commission Vignettes and Website Upgrade

Through grants from the Northern Development Initiative Trust Marketing Initiatives and Economic Development Capacity Building programs, the Thompson-Nicola Film Commission partnered with Explore Gold Country Tourism to produce a tourism “lip-dub” music video to Fishin’ in the Dark, recorded by the Nitty Gritty Dirt Band. As well, the TNFC and Gold Country, produced seven vignettes that spotlight the economic and tourism aspects of the Regional District.

Funded Regional Labour Analysis Study

A year-long study into labour market supply and demand in the Kamloops region, which was commissioned by Venture Kamloops and released in 2015, received over \$90,000 from the Thompson-Nicola Regional District. The research firm of R.A. Malatest and Associates was retained to prepare the comprehensive labour market study with the intention of providing quantifiable labour market data at the community in the region, which extended from Merritt in the south, McBride in the north with east- west boundaries of Chase and 100 Mile House.



Hoodoos Restaurant — Source: TNRD Film Commission Library



2015 Annual Report

Advocate on Key Issues Impacting our Region

Actively Engage to Improve Health Care Delivery in the Region

Support Recruitment and Retention of Doctors Participating in the Residency Program

An ongoing effort to attract doctors and keep them in the Regional District included a social gathering with resident physicians, area MLAs, and MP Cathy McLeod, which will hopefully be repeated on an annual basis, as well as regular contact with RIH Family Medicine Residency Program Coordinator, Dr. Selena Lawrie.

The Family Medicine Residency Program allows new doctors to complete two years of postgraduate medical training in Kamloops, giving them the opportunity to work with a range of physicians and health professionals to master their technical skills, while developing strong roots in the community.

Nicola Valley Hospital Emergency Room Upgrade Goes to Tender

The Thompson Regional Hospital District and Interior Health Authority agreed to split \$600,000 in planning funding for the expansion of Nicola Valley Hospital's Emergency Room. The two parties agreed to a 60-40 per cent split, with the IHA supplying the lion's share.

The funding allowed the IHA to make a request for proposal (RFP) for architectural and planning consultation services for the project. Once the plans are in place, the project will be put on a Ministry of Health priority list, and capital funding will be needed to move the project forward from there.





2015 Annual Report

Finance and Information Technology Services

2015 Key Activities and Accomplishments

The Finance and Information Technology (IT) department provides support and service to all departments of the Thompson-Nicola Regional District as well the Board of Directors and the general public. Our chief goal is to ensure good stewardship and accountability over all financial matters and to provide timely, transparent and clear reporting. Finance and IT work closely with the other departments on the implementation and maintenance of various programs and services.

Finance Activities in 2015 Included:

- Providing professional advice to elected officials and other departments
- Budget preparation and monitoring
- Annual 2014 financial statements completed, with external audit providing unqualified audit opinion
- Developed new supplementary financial information published on TNRD website
- Reporting required for the \$3 million + in grant funding received
- Carbon emission (CARIP) reporting for 2014 year, achieving carbon neutral status

- Readied 2 new services to start in 2016
- Commutation option offered on 2 long-term debt conversions to be borrowed in 2016 and preparation of related parcel taxes
- Development of framework for Asset Management Plan
- Updates to policy manual and corporate practices
- Other reporting as required by legislation

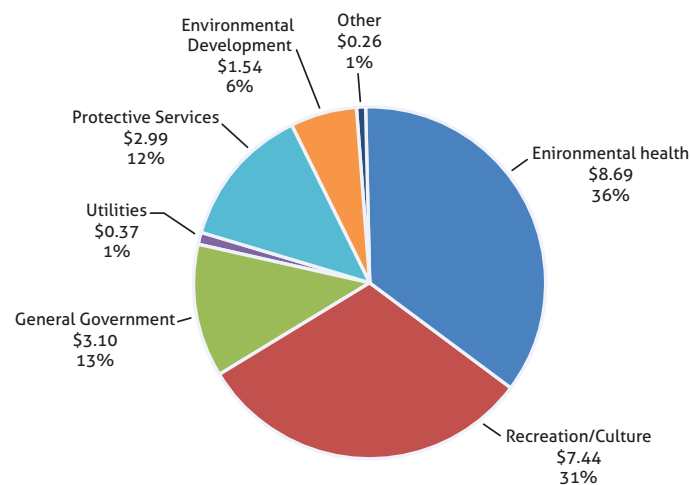
Information Technology Activities in 2015 Included:

- Providing technical support for all TNRD departments
- Expanded remote access and virtual meeting capabilities
- Third-party IT risk assessment completed
- Installation of new fire suppression system in computer data center
- Update and expand on Disaster Recovery and Business Continuation Plan

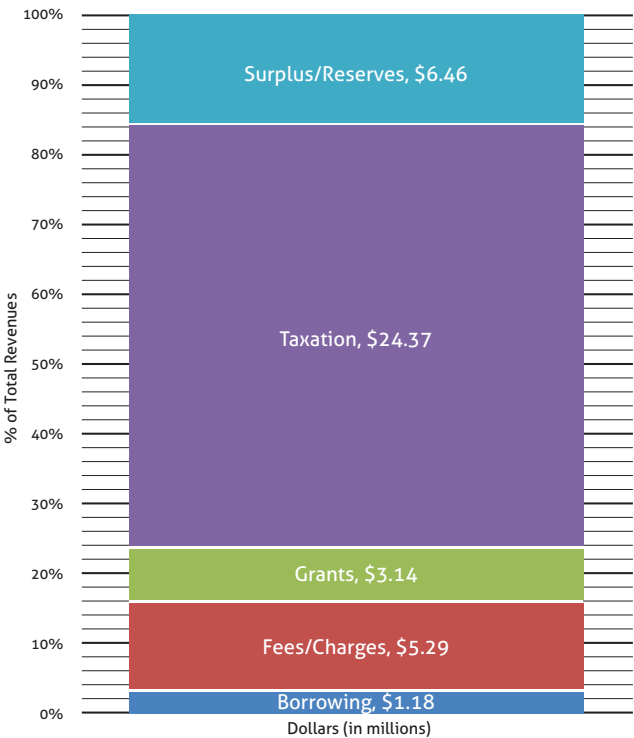
2015 Budgeted Revenue and Expenses Charts

The following graphically summarizes the budgeted sources of revenue, along with a breakdown by function of the expenses budgeted for 2015. Expense figures are inclusive of operating reserves and net of collection and debt payments, etc.

2015 Taxation Revenues by Function (in millions)



2015 Budgeted Revenues (in millions)



2016 Key Initiatives

Finance

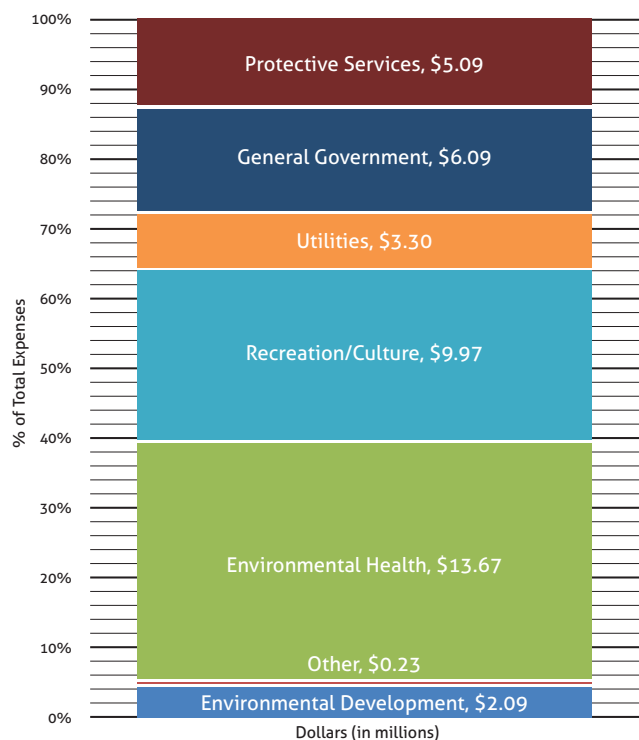
- Completion of an Asset Management Plan
- Overhaul purchase order system and identify other efficiency gains
- Test and integrate the scheduling module into the new integrated payroll accounting and reporting system
- Further streamline and update financial reporting processes, provide greater data and analysis on website
- Best practices review

Information Technology

- Integrate new Manager of IT Services position into operations
- Further update and expand on Disaster Recovery and Business Continuation Plan
- Expand VM infrastructure brought online
- Expand connectivity for library branches
- Policy development and implementation

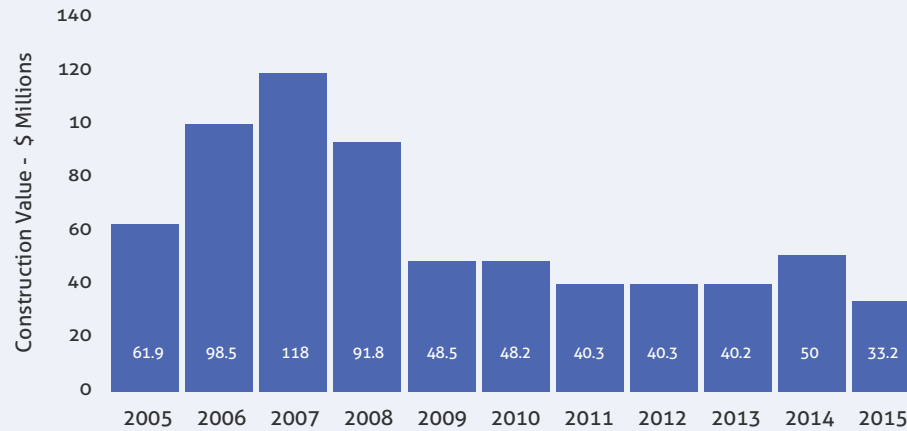
There is much more financial information available on our website (www.tnrd.ca) or upon request.

2015 Budgeted Expenses (in millions)

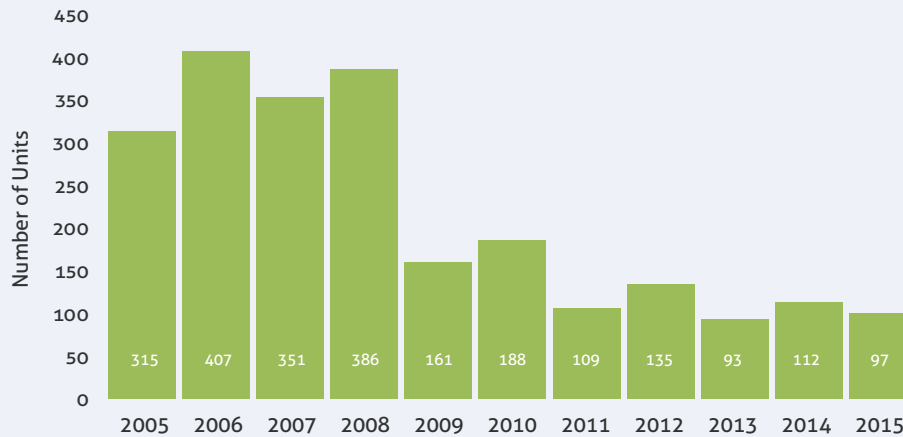


TNRD Building Statistics 2015

TNRD - Total Construction Value



TNRD - Residential Units Created





Helmcken Falls — Source: TNRD Film Commission Library



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