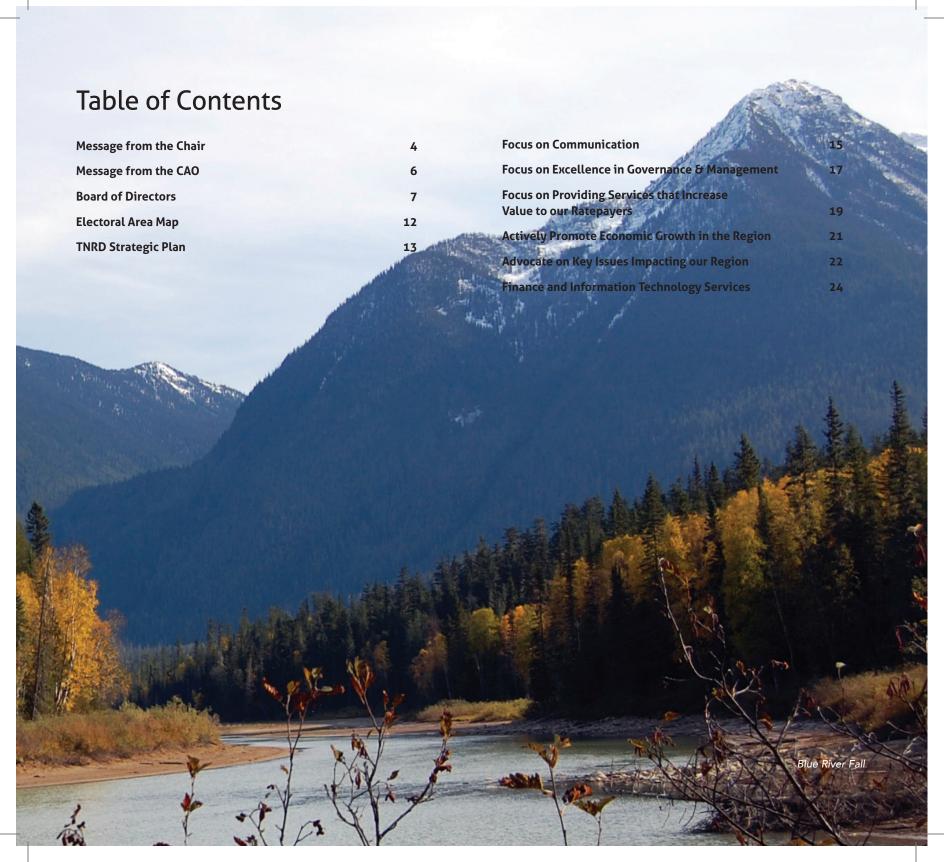


# Thompson Nicola Regional District 2016 Annual Report

Thompson-Nicola Regional District **tnrd.com** 







### Message from the Chair

The Board of Directors and staff of the Thompson-Nicola Regional District join in wishing you good health, happiness and prosperity in the coming year.

Having completed the second year of the new four-year term of office, your regional Board has worked well together on matters that affect every corner of our spectacular, diverse region that we all recognize is filled with abundant opportunities. Our staff have cooperated with our constituents in the delivery of a wide range of services in a fair and consistent manner.

During the past year, our Film Commission has successfully attracted an array of productions to the TNRD, ranging from commercials to feature-length films. This includes the mega-blockbuster Power Rangers, which descended on Kamloops in April for 10 days, transforming the downtown into a movie set, complete with high-speed car stunts, giant fake boulders, and plenty of interested onlookers. The action was even visible from the Kamloops Library windows.

We salute the work of Film Commissioner Vicci Weller, her assistant Sherre Lapointe and the volunteers who have sat on the Film Commission during its run; as 2016 will be the last year of the Thompson-Nicola Film Commission. It will be reborn as the the Film Commission Advisory Committee, and report to the TNRD's Economic Development, Tourism and Parks committee, and continue to do the work they do to promote the Regional District. This includes the vignette "The Region of B.C.'s Best", which had its premiere in 2016 and will be a valuable tool in promoting the diversity and richness of our region.

The value of the TNRD's Emergency Services department was demonstrated again in 2016. A wildfire near the Village of Lytton was sparked suddenly in late August and it stuck around for nearly a week, putting TNRD and Lytton First Nation's residents in harm's way. Thankfully, the staff who manned the TNRD Emergency Operations Centre (EOC) did another stellar job, making sure residents were evacuated promptly, and

that residents had access to information in a timely fashion. It certainly should be a source of comfort and confidence to all who choose to call the TNRD their home that we have on staff the expertise and knowledge to address any challenge (natural or man-made), assisted by the support of external agencies, that may occur in any part of the region.

Some years ago, the Board made a decision to hold one of their meetings at a location in the Regional District outside of Kamloops. This gives the Board of Directors an opportunity to visit an area they may not be familiar with, learn about local issues, recognize the value we place on area volunteers by hosting a dinner in their honour, and supporting our rural economy. The 2016 event was hosted by the City of Merritt with Mayor Neil Menard proudly showcasing the many facets of the gem that his community has become. The 2017 Out-of-Town Board Meeting and Volunteer Appreciation Dinner is scheduled to take place in my neck of the woods – Ashcroft and Cache Creek – and I'm very much looking forward to acting as host to our Board of Directors.

A number of major projects came to fruition in the TNRD in 2016, including the septage receiving station in Clearwater, the Ashcroft library updates, the Clinical Services Building of the Royal Inland Hospital in Kamloops, and the Cache Creek Eco Depot, which will address local needs due to the landfill closure.

A number of major projects are currently being developed throughout the TNRD. They cover a broad range of industries from pipelines to mines. We will continue to represent the best interests of our residents in these issues as well as working hard to provide greater opportunities for growth of the economic and population base of the region.

As we enter into 2017 we will work to further refine all of our services and search for ways to discover new strategies, as well as further develop the existing strategies, with a focus on providing a level of service that is

economically sustainable. This strategy holds true for all of the services we provide. We cannot hope to attain economic and social sustainability in our region if we are not providing due diligence around ongoing costs to our residents throughout the region.

All TNRD staff members have worked hard to put together and complete projects that were time- and budget-sensitive. Their attention to detail and knowledge of their respective tasks is the key to moving forward the multitude of projects we are currently working on while also maintaining the high standards of service our residents have come to expect. As with any organization, our strength is through our people and the business of the TNRD is in good hands with our staff.

The upcoming year is sure to bring more opportunities and new challenges to the TNRD and our Regional Board. I look forward to hearing more from our residents and working with my fellow Directors and the team of staff as we work together to continually enhance our customer service in the TNRD region.

Here's to a great 2017!

John Ranta



### Message from the CAO

Thank you to each staff member and Board Director who made the TNRD a great place for all our residents in 2016. I am very proud of the numerous projects that were initiated and the many that were completed in the past year. As we aim to be an employer of choice, ensuring a positive corporate culture has been an ongoing focus. Although there have been a number of changes over the course of the year, the cornerstone of our success continues to be the hard working people we have here at the TNRD. At the Senior Management level we've seen a lot of different faces around our table, and I am pleased to witness this new group building relationships and getting things done as a team.

Over the course of 2016, we continued to nurture strong relationships with our member municipalities. We worked together on various local initiatives, and ensured the work of the region was supportive of local goals and priorities. TNRD staff have maintained the bi-annual meetings with staff from our member municipalities at the All-Management meeting in the spring, and the CAOs meeting in the fall. These meetings allow a formal setting to share information with one another, build collaborative partnerships, and strengthen skills within our organizations. We also met regularly throughout the year with these partners as specific or thematic issues arose within the region, developing solutions collaboratively and providing support where possible.

Communication continued to be a focus area in 2016 as serving the public with excellent customer service is an underlying priority in everything we do here at the TNRD. We are constantly working towards stronger communication within our organization, and ensuring that our residents understand who we are and what services we provide. Further developing our use of various media platforms has allowed the TNRD to provide information to more people living in the region about issues that impact them.

In the past year, we have completed a number of important construction projects throughout the region. In Clearwater, the septage receiving station was completed, the Ashcroft library received some updates, and the Clinical Services Building of the Royal Inland Hospital in Kamloops was completed and opened

to the public. Additionally, the Cache Creek Eco Depot was built to address local needs due to the landfill closure, and a number of community halls in the TNRD received various updates. We will continue working on these types of projects in 2017.

Funding was approved by the Thompson Regional Hospital District for the Patient Care Tower, the second phase of development at Royal Inland Hospital. The business case for the project was approved by the Interior Health Authority Board and will go to the Province for consideration in 2017. This project, along with the updates underway at the Nicola Valley Hospital's ER and the completion of the Clinical Services Building, will significantly improve the quality of service provided by the Interior Health Authority to residents of the TNRD. The Thompson Regional Hospital District has played an important role in ensuring these projects have come to fruition.

In 2016, our organization reviewed utility systems user fees for the 11 water systems and 2 sewer systems currently managed by the TNRD. The review allowed us to consider the required costs of maintaining these systems on a long term basis, and resulted in some necessary fee increases as well as savings opportunities for some user groups. The TNRD's new safety program was also initiated in-house in 2016. The program has worked to minimize the risks our employees may face in their daily tasks, and the risk to our organization caused by potentially unsafe working conditions.

As we move into 2017, I'm excited for a number of important projects that will be taking place within the region. This includes the refresh of the downtown Kamloops library space; the TNRD's 50th Anniversary events; initiating the Regional Solid Waste Management Plan review; and the various Clean Water Wastewater projects that have recently been funded. I'd like to thank the Board of Directors for being such a collaborative and progressive group of individuals, as well as the staff for making the TNRD one of the premier regional districts to work for. I'm looking forward to what 2017 has to offer!

#### **Sukh Gill**

Chief Administrative officer



FRONT ROW (left to right):
MIDDLE ROW (left to right):
BACK ROW (left to right):

Mel Rothenburger, Donovan Cavers, Sally Watson, Vice-Chair Steven Rice, Chair John Ranta, Ken Christian, Peter Milobar, Herb Graham Ken Gillis, Willow Macdonald, Rick Berrigan, Jack Jeyes, Pat Wallace, Bill Kershaw, Jessoa Lightfoot, Marg Spina, Randy Murray, John Harwood Carole Schaffer, Jim Rivett, Virginia Smith, Ronaye Elliott, Kurt Christopherson, Robin Smith, Arjun Singh

# 2017 Committee List Chair Appointment Committees

#### Air Quality Stakeholder (Lower Nicola/Merritt area) - External



Electoral Area "N" (Beautiful Nicola Valley-South) Herb Graham herbgraham@shaw.ca



Electoral Area "M" (Beautiful Nicola Valley-North) Randy Murray director.rmurray@tnrd.ca

#### **Audit Standing**



Electoral Area "B" (Thompson Headwaters) Willow Macdonald director.wmacdonald@tnrd.ca



Sun Peaks Al Raine alraine@telus.net



Kamloops Ken Christian director.kchristian@tnrd.ca

#### Economic Development, Tourism and Regional Parks - Standing



Electoral Area "A" (Wells Gray Country) Carol Schaffer director.cschaffer@tnrd.ca



Electoral Area "E" (Bonaparte Plateau) Sally Watson director.swatson@tnrd.ca



Electoral Area "J" Copper Desert Country Ronaye Elliott director.relliott@tnrd.ca



Electoral Area "M" (Beautiful Nicola Valley-North) Randy Murray director.rmurray@tnrd.ca



Electoral Area "N" (Beautiful Nicola Valley-South) Herb Graham herbgraham@shaw.ca



Chase Rick Berrigan director.rberrigan@tnrd.ca



Barriere Virginia Smith director.vsmith@tnrd.ca



Kamloops Arjun Singh director.asingh@tnrd.ca

#### **Emergency Management and Protective Services – Standing**



Electoral Area "A" (Wells Gray Country) Carol Schaffer director.cschaffer@tnrd.ca



Barriere Virginia Smith director.vsmith@tnrd.ca



Electoral Area "J" (Copper Desert Country) Ronaye Elliott director.relliott@tnrd.ca



Clinton Jim Rivett director.jrivett@tnrd.ca



director.wkershaw@tnrd.ca

Merritt

(Lower North Thompson)

Electoral Area "O"

William Kershaw



(Rivers and the Peaks) Mel Rothenburger director.mrothenburger@tnrd.ca



Merritt Neil Menard director.nmenard@tnrd.ca



Kamloops Tina Lange tlange@kamloops.ca

Electoral Area "P"

#### Fraser Basin Council - External



Electoral Area "I" (Blue Sky Country) Steven Rice director.srice@tnrd.ca



Kamloops Arjun Singh director.asingh@tnrd.ca

#### Policy Review - Standing



Electoral Area "B" (Thompson Headwaters) Willow Macdonald director.wmacdonald@tnrd.ca



Electoral Area "E" (Bonaparte Plateau) Sally Watson director.swatson@tnrd.ca



Electoral Area "I" (Blue Sky Country) Steven Rice director.srice@tnrd.ca



Electoral Area "N" (Beautiful Nicola Valley-South) Herb Graham herbgraham@shaw.ca



Ashcroft Jack Jeyes jjeyes@ashcroftbc.ca



Logan Lake Robin Smith rsmith@loganlake.ca



Chase Rick Berrigan director.rberrigan@tnrd.ca



Kamloops Marg Spina director.mspina@tnrd.ca

Regional Solid Waste Management - Standing



Electoral Area "M" (Beautiful Nicola Valley-North) Randy Murray director.rmurray@tnrd.ca



Electoral Area "I" (Blue Sky Country) Steven Rice director.srice@tnrd.ca



Electoral Area "J" (Copper Desert Country) Ronaye Elliott director.relliott@tnrd.ca



Electoral Area "O" (Lower North Thompson) William Kershaw director.wkershaw@tnrd.ca



Electoral Area "P" (Rivers and the Peaks) Mel Rothenburger director.mrothenburger@tnrd.ca



Clearwater John Harwood harwood8@telus.net



Clinton Jim Rivett director.jrivett@tnrd.ca



Merritt Neil Menard director.nmenard@tnrd.ca



Kamloops Tina Lange tlange@kamloops.ca

#### **Utility Systems - Standing**



Electoral Area "A" (Wells Gray Country) Carol Schaffer director.cschaffer@tnrd.ca



Electoral Area "P" (Rivers and the Peaks) Mel Rothenburger director.mrothenburger@tnrd.ca



Electoral Area "B" (Thompson Headwaters) Willow Macdonald director.wmacdonald@tnrd.ca



(Copper Desert Country) Ronaye Elliott director.relliott@tnrd.ca

Electoral Area "J"



Electoral Area "O" (Lower North Thompson) William Kershaw director.wkershaw@tnrd.ca



Clearwater John Harwood harwood8@telus.net



Lytton Jessoa Lightfoot jlightfoot@lytton.ca



Kamloops Ken Christian director.kchristian@tnrd.ca

### **Board Appointed Committees**

#### Film Commision - Standing



Logan Lake Robin Smith rsmith@loganlake.ca



Electoral Area "B" (Thompson Headwaters) Willow Macdonald director.wmacdonald@tnrd.ca



Kamloops Marg Spina director.mspina@tnrd.ca

#### Invasive Plant - Standing



Electoral Area "L" (Grasslands) Ken Gillis director.kgillis@tnrd.ca



Electoral Area "J" (Copper Desert Country) Ronaye Elliott director.relliott@tnrd.ca

#### Municipal Finance Authority – External



Cache Creek John Ranta bigjohn4@telus.net



Electoral Area "A" (Wells Gray Country) Carol Schaffer director.cschaffer@tnrd.ca

#### Municipal Insurance Association - External



Ashcroft Jack Jeyes jjeyes@ashcroftbc.ca



Chase Rick Berrigan director.rberrigan@tnrd.ca

#### Shushwap Watershed Council (SWC) - External



Kamloops Ken Christian director.kchristian@tnrd.ca



Chase Rick Berrigan director.rberrigan@tnrd.ca

#### Southern Interior Beetle Action Coalition - External



Electoral Area "O" (Lower North Thompson) William Kershaw director.wkershaw@tnrd.ca



Electoral Area "B" (Thompson Headwaters) Willow Macdonald director.wmacdonald@tnrd.ca

### **Appointed by Other**

Kamloops Airport Authority Society - External



Electoral Area "I" (Blue Sky Country) Steven Rice director.srice@tnrd.ca



Electoral Area "O" (Lower North Thompson) William Kershaw director.wkershaw@tnrd.ca

Federation of Canadian Municipalities (FCM) Committee of the Whole – External

Directors (1) elected by FCM Membership

Southern Interior Local Government Association (SILGA) – External

Directors (2) elected by SILGA Membership

**Thompson Regional Hosiptal District** 

Full membership of the board – All directors

Northern Development Initiative Trust (NDIT)

Electoral Areas "E" and "I" Directors



Electoral Area "E" (Bonaparte Plateau) Sally Watson director.swatson@tnrd.ca



Electoral Area "I" (Blue Sky Country) Steven Rice director.srice@tnrd.ca

Southern Interior Development Initiative Trust (SIDIT)

TNRD Board Chair



Cache Creek John Ranta bigjohn4@telus.net

Standing: Permanent in nature. Usually established by bylaw. Appointments made by Board Chair unless legislation or bylaw states otherwise.

Select: Task-oriented. Usually established by resolution of the Board of Directors. Appointments made by the Board of Directors.

Service: Established by bylaw. Appointments made by Board on recommendation of the Electoral Area Director. Service Committees usually act as an advisory group, providing advice to the

mm Electoral Area Director and TNRD staff with respect to specific services.

#### **Electoral Areas**

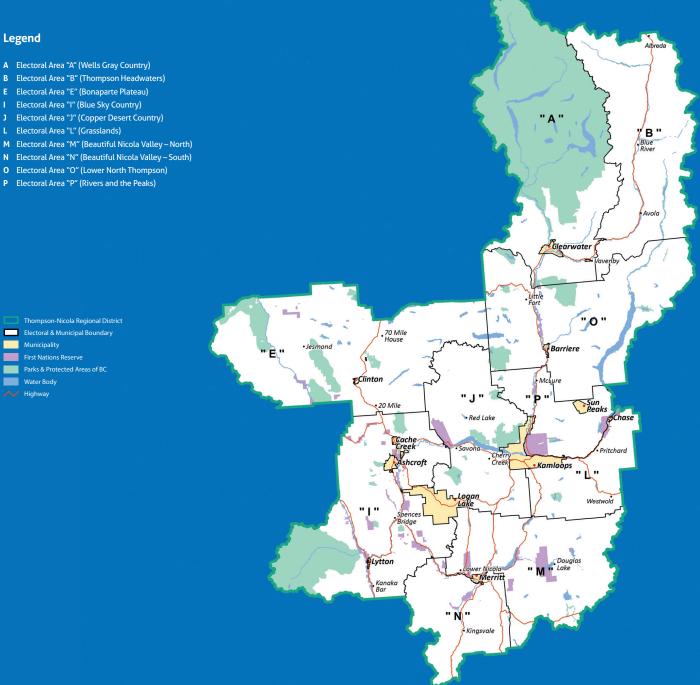
#### Legend

- A Electoral Area "A" (Wells Gray Country)
- E Electoral Area "E" (Bonaparte Plateau)
- I Electoral Area "I" (Blue Sky Country)
- J Electoral Area "J" (Copper Desert Country)
- L Electoral Area "L" (Grasslands)

Municipality

Water Body

- O Electoral Area "O" (Lower North Thompson)
- P Electoral Area "P" (Rivers and the Peaks)



## **Tnrd Strategic Plan**

#### 2015-2018 Overview of priorities



#### **Focus on Communication**

- Learn more about our stakeholders & how they wish to be communicated with
- Provide information about the services we provide & related costs
- Ensure communication opportunities exist for items that affect stakeholders



#### Focus on Excellence in Governance & Management

- Regionally focused board decision-making
- Continue to strive to be an employer of choice
- Actively track our assets & plan for the financial impacts of repair & replacements
- Foster our relations with stakeholders inclusive of first nations, member municipalities, neighbouring rds, & senior levels of government
- Develop business continuity plan



#### Focus on Providing Services that Increase Value to our Ratepayers

- Continue to improve customer service and understanding
- Ensure that services are being delivered in an efficient & cost effective fashion
- Continue our focus on regional solid waste management
- Focus on community and public safety
- Provide safe, reliable drinking water for our utility services



#### **Actively Promote Economic Growth in the Region**

- Create an environment that is attractive to existing & new businesses
- Continue to leverage the impact of the film commission



#### Advocate on Key Issues Impacting our Region

- Actively engage to improve health care delivery in the region
- Continue to leverage advocacy avenues to further tnrd's regional interests



# 2016 Annual Report

### **Focus on Communications**

#### **Public Consultation Activities**

As part of general push for a greater focus on communications, the TNRD has made a point of hosting more public meetings in communities where new services, changes to service or cancellation of services will be taking place. For 2016, 68 public consultations took place, increasing opportunities to connect with residents of the Regional District, receive feedback and provide information. All of these activities are compiled, along with other communications activities, and presented to the board on a monthly basis.

#### **Environmental Services Outreach Efforts**

The EHS Department continued its efforts to communicate ways for Regional District residents to reduce waste. These efforts included hosting composting workshops at trade shows and fairs; and airing a series of radio spots that featured the TNRD's own Adriana Mailloux and Radio NL morning host Peter Olsen discussing practical ways to reduce waste.





# Focus on Excellence in Governance & Management

#### Regionally Focused Board Decision-Making

#### **New Bylaw Terminates Land Use Contracts**

The TNRD continued the process of terminating Land Use Contracts (LUCs), including all amendments and notations, as part of a three-to-five-year process of shifting all land use regulation from given LUC terms to Zoning Bylaw No. 2400. LUCs, which are tailor-made regulations for specific lands, are being terminated because they have become increasingly incongruous with zoning regulations and are out of sync with B.C. legislation.

#### **TNRD Recognized for Zero-Emissions Efforts**

The Board received a letter from the Green Communities Committee, recognizing the TNRD as a Charter signatory who has achieved Level 1 recognition and additionally completed a corporate carbon inventory for the 2015 reporting year and demonstrated familiarity with the Community Energy and Emissions Inventory.

#### Foster our Relations with Stakeholders, Inclusive of First Nations, Member Municipalities, Neighbouring Regional Districts and Senior Levels of Government

## TNRD Partners with Okanagan-Similkameen Regional District to Expand Trail Network

The TNRD forwarded \$8,000 in Federal Gas Tax Revenues - Community Works Fund to the Regional District of Okanagan-Similkameen to fund the expansion of the Kettle Valley Trail Network from the Thompson-Nicola Regional District and Regional District of Okanagan-Similkameen boundary to Brookmere.

#### City of Merritt Gets Help with Aquatic Centre Upgrades

An expenditure of \$125,000 from Federal Gas Tax Revenues - Community Works Fund component was forwarded to the City of Merritt to fund the installation of a UV system and replace the roof at the Nicola Valley Aquatic Centre in Merritt.

#### **New Grandstand for Pritchard Rodeo**

Thanks to a funding partnership between the TNRD and the Pritchard Community Association, a new grandstand at the Pritchard Rodeo Grounds was installed in July. The old worse-for-wear grandstand was replaced with a brand new structure that will last for decades. The largest share of the cost came from federal gas tax funds with the remainder coming from the Pritchard Community Association.





## Focus on Providing Services that Increase Value to our Ratepayers

# Continue to Improve Customer Service and Understanding



#### **Libraries Shift Hours to Better Suit Communities**

In consultation with residents through public meetings and surveys, Lytton, Clearwater and Barriere hours of operation were changed to better match when people want to use the library. The changes were prompted by the Library's strategic planning process that took place in 2015.

#### **Around the Library System**

**Ashcroft** saw enhancements to its physical space both inside and out, and the weekly Project Chat is going strong with more new members every month. **Barriere** held a giant booksale successfully finding new homes for

weeded items. Blue River children were delighted by the addition of an iPad to its complement of computers. The Board approved the Library's Bookmobile to be replaced after nearly 20 years of faithful service. Connectivity is now available at all stops. Cache Creek hosted B.C. author Marc Cameron. Participants learned lots about the process of writing a book. Supporting computer skills remains a key service the library provides to this community. Chase served tea local seniors and municipal councillors - the relaxed setting provided an opportunity to meet & greet, discuss issues and ask questions. Clearwater hosted local author Eleanor Deckert, promoting her series of books on life in the North Thompson. Together with the support of Thompson Rivers University, the Kamloops Museum and Archive, and the Clinton Museum, the library digitized the Clinton Lariat – preserving and making accessible the area's rich history. Kamloops developed a plan to modernize its downtown library that will incorporate a café, meeting rooms, patron self-service. Logan Lake welcomes over 125 elementary school children every month for library stories and visits. Merritt held a talk on the science of medical marijuana that drew a big audience, and has focused efforts on attracting children to after-school programs. Savona launched its first book challenge – enticing patrons to read more than ever before! Lytton started a monthly adult book club. Participation is strong for the community's size. North Kamloops initiated new seniors' programming – "Games & Gab" and "Yarn & Yap" and the youth CARnival program featuring St. John Ambulance Therapy Dogs, Ambulance, Bookmobile and the RCMP drew big numbers. Outreach Services launched the Pop Up Library, appearing at events supporting International Children's Day and the homeless Administration Judy Moore joined the system as its new Chief Librarian in August as former Library Director Marc Saunders left the organization for another opportunity, and Manager of Libraries, Jacquie Kirkey retired after more than 24 years of service.

#### Discover, Connect, Inspire

Partnership with organizations and expanding the library's reach were key priorities for 2016. By offering library card registrations at events that

support everyone from babies to seniors, including events like arts festivals, the popular Hot Nite in the City and Meet a Machine, our membership grew. Simultaneously we kept our regular users coming back, and wanting more! The annual Summer Reading Club designed to help improve reading levels, literacy skills and good reading habits among our school-aged users and It's Book A Trip! theme saw excellent participation throughout the region.

#### **Board Procedure Bylaw Updated to Feature Question Period**

The new Board of Directors Procedure Bylaw No. 2566, which provides mandatory legislative amendments to the Procedure Bylaw, includes a Question Period. This will allow members of the public to present questions to the Chair at the end of each TNRD Board meeting, opening another channel of communication for the public.

#### Little Fort Cemetery Now a TNRD Service

The Little Fort Cemetery is now a "TNRD Service" following a request from the Little Fort Cemetery Committee. As many of the members of the Committee are no longer active and a more onerous administrative process is being requested by Consumer Protection, the committee requested that the TNRD make this a "TNRD Service". The Little Fort Cemetery has been in operation since approximately 1911 on Crown land. The Little Fort Cemetery Committee receives a financial contribution for the operation and maintenance of these premises.

# Continue our Focus on Regional Solid Waste Management

#### **Solid Waste Review Committees Approved**

The Regional Solid Waste Management Plan Review got underway in 2016, with Terms of Reference decided for the committees which will help steer the process. The review will also feature two extensive public consultation periods in 2017.

The Regional Solid Waste Management Plan Review process is expected to last approximately 18 months and it will set the direction for the management of solid waste in the TNRD for at least the next 10 years.

#### Focus on Community and Public Safety

#### **Emergency Operations Centres for Wildfire**

The TNRD set up an Emergency Operations Centre for a wildfire incident on South Spencer Road southwest of the Village of Lytton in Electoral Area "I" (Blue Sky Country) in late August/early September. Evacuation Alerts and Evacuation Orders were issued for this event, which also involved Lytton First Nations residents.

#### Two Areas Join Dangerous Dog Service

Electoral Areas "J" (Copper Desert Country) and "O" (Lower North Thompson) opted into the Dangerous Dog Control Service, joining Electoral Areas "I", "M", "N" and "P".

#### Fire Protection Service Expanded to Include Harmon Estates

The fire protection service area in Electoral Area "M" (Beautiful Nicola Valley – North) and "N" (Beautiful Nicola Valley – South) was expanded to include 37 properties in the vicinity of Harmon Estates. This expansion was prompted by an informal petition from property owners within Harmon Estates in Electoral Area "M" and a subsequent successful public assent process.

#### **Nuisance Mosquito Control Expanded**

Nuisance Mosquito Control service was expanded to the Upper and Lower Nicola areas. Mosquito control has been conducted by the TNRD for more than 40 years. This new service in Electoral Areas "M" and "N" will help reduce nuisance mosquitoes by controlling mosquito larval populations before they become adults.



## **Actively Promote Economic Growth in the Region**

#### Film Commission Continues to Attract Productions, Generate Economic Activity

The Film Commission had a banner year attracting productions both big and small, bringing economic spinoffs to the businesses throughout the region. Major US feature films and independent Canadian film shot in the region, including the Hollywood blockbusters Maze Runner 3: The Death Cure and Power Rangers, which spent several days filming in downtown Kamloops. The highly acclaimed CBC six-part reality TV series This is High School was filmed at South Kamloops Secondary. Also, the popular TV series Once Upon a Time filmed their Aladdin sequences in the deserts of Cache Creek. The TNRD remained popular for car commercials and socially relevant films such as the First Nations-produced River of Silence and Red Earth Uncovered. There were 15 production teams that toured the region over 35 days, about 125 days where crew stayed in the TNRD preparing sets and more than 100 days in physical production. The regional district attracted \$2.5 million in direct expenditures, well over 10,000 hotel room nights and resulted in an economic impact of approximately \$6.25 million. The operating budget of the film commission is \$225,000 from the TNRD and \$30,000 from the Province.



#### Launch of the TNRD Vignette

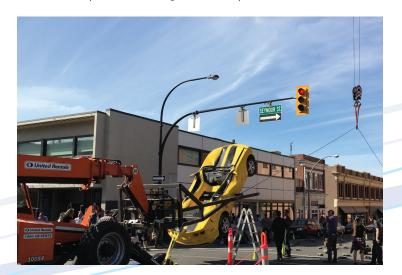
The TNRD vignette The Region of BC's Best was officially launched in 2016. The vignette was created to highlight the diversity and richness of the TNRD, including economic development opportunities, health-care services, education, tourism and culture, and more.

#### **Tagline Chosen for TNRD Promotions**

In tandem with the release of the TNRD Vignette, the tagline "The Region of BC's Best" was chosen for use in TNRD promotions. Use of the tagline will also tie the TNRD's 50th anniversary with the TNRD Vignette released earlier this year.

#### **Tourism Partnerships**

With the help of funding from the Northern Development Initiatives Trust and Southern Interior Development Initiatives Trust, the Film Commission updated its Locations brochure, revitalized its website and partnered with Explore Gold Country tourism to produce interactive and experiential vignettes that aligned with Destination BC's Explorer Quotient™. The purpose of the vignettes is to inspire visitation and expenditures, raise awareness and provide marketing tools to independent tourism stakeholders.



### Advocate on Key Issues Impacting our Region

# Actively Engage to Improve Health Care Delivery in the Region

## Support Recruitment and Retention of Doctors Participating in the Residency Program

An ongoing effort to attract doctors and keep them in the Regional District included a social gathering with resident physicians, area MLAs, and MP Cathy McLeod, which will hopefully be repeated on an annual basis, as well as regular contact with RIH Family Medicine Residency Program Coordinator, Dr. Selena Lawrie.

The Family Medicine Residency Program allows new doctors to complete two years of postgraduate medical training in Kamloops, giving them the opportunity to work with a range of physicians and health professionals to master their technical skills, while developing strong roots in the community.

#### New Clinical Services Building at RIH Opens Doors

The new Columbia Street Clinical Services Building at Kamloops' Royal Inland Hospital opened in September. It was built at an approximate cost of \$70 million, of which the Thompson Regional Hospital District contributed \$28M.





# **2016 Annual Report**

# Finance and Information Technology Services

#### 2016 Key Activities and Accomplishments

The Financial Services department provides support and service to all departments of the Thompson-Nicola Regional District as well the Board of Directors and the general public. Our chief goal is to ensure good stewardship and accountability over all financial matters and to provide timely, transparent and clear reporting. Finance works closely with other departments to support the implementation and maintenance of all programs and services.

#### Finance Activities in 2016 Included:

- Providing professional advice to elected officials and other departments
- Budget preparation and monitoring
- Annual 2015 financial statements completed, with external audit providing unqualified audit opinion
- Supplementary financial information published on TNRD website
- Reporting required for the \$5.3 million + in grant funding received
- Carbon emission (CARIP) reporting for 2015 year
- Completed detailed review of utility service costs, sources of revenues, and rate structures, along with related public consultation, resulting in rate increases and improved financial stability for all TNRD utility services

- Completed debt conversion and related term borrowing on Spences Bridge Community Water System improvements previously constructed
- Further development of framework for Asset Management Plan
- Other reporting as required by legislation

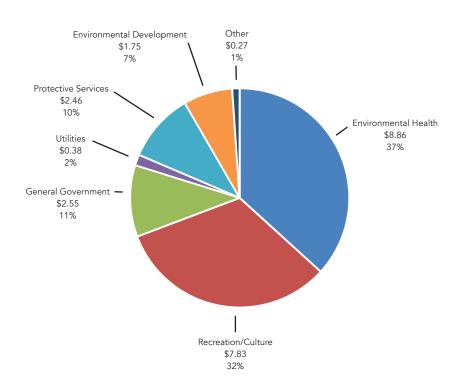


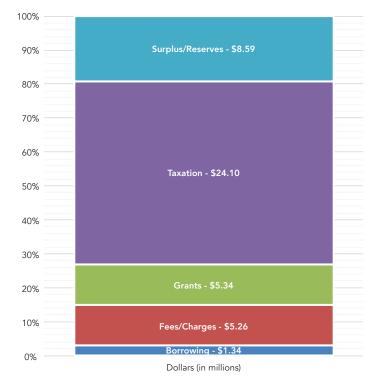
#### 2016 Budgeted Revenue and Expenses Charts

The following graphically summarizes the budgeted sources of revenue, along with a breakdown of expenses budgeted by function for 2016. Revenues and expenses are inclusive of surplus funds carried forward from prior years and transfers to/from operating or capital reserves and principal portion of debt payments. They do not include flow-through payments relating to member municipality debt.

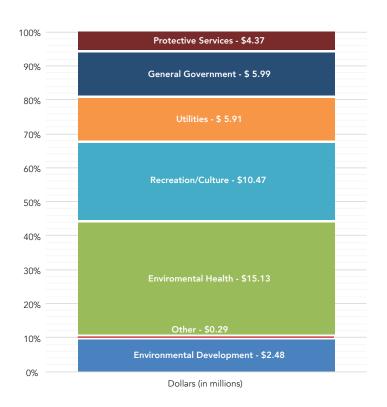
#### 2016 Budgeted Revenues by Function (in millions)

#### 2016 Taxation Revenues (in millions)





#### 2016 Budgeted Expenses (in millions)



#### 2017 Key Initiatives

- Completion of an Asset Management Plan
- Assume billing and accounting responsibilities for Savona Community Water System from contractor, enabling online payment and paperless billing for this service
- Fully integrate Library scheduling module into payroll accounting and reporting system
- Further streamline and update financial reporting processes, provide greater data and analysis on website
- Rollout Vadim e3 improvements to other staff as necessary
- Best practices review

There is much more financial information available on our website (<u>www.tnrd.ca</u>) or upon request.





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